



Arapahoe County Public Health is honored to begin serving your public health needs on Jan. 1, 2023. Our Environmental Health team, including inspectors, are eager to engage with you and begin working with you to ensure the health of residents and individuals who access your businesses.

As we move toward our grand opening, here are 5 things you should know about the transition to Arapahoe County Public Health:

1. **Continue working with Tri-County Health Department** through the end of 2022. Arapahoe County Public Health will be happy to work with you in 2023 but cannot do so before Jan. 1.
2. **Regulations and fees remain the same in 2023.** Restaurant and pool regulations are consistent with state guidelines. Like Tri-County Health Department, we'll use the State food regulations (FDA Model Food Code). Regulations for body art and on-site wastewater treatment systems are substantively identical to the regulations currently in place with the Tri-County Health Department. Fees for businesses remain the same.
3. **We'll maintain offices in Aurora and Greenwood Village** to serve our business community:
 - Aurora
Altura Plaza (formally called Aurora East)
15400 E. 14th Place, Suite 115
 - Greenwood Village
Willow (formerly Tri-County Health Department's administration office)
6162 S. Willow Dr., Suite 100
4. **You'll use new phone numbers** to reach us. You can call the main number, beginning Jan. 1, 2023, at **303-795-HLTH (4584)**. While we're still finalizing direct numbers that will be published online, our main number will get you where you need to be Jan. 1, including any emergent issues. Remember, if you need help before January, you must contact Tri-County Health Department.
5. **You'll see familiar faces** because many of the employees of Arapahoe County Public Health will be coming directly from Tri-County Health Department. In many cases, you'll continue working with the same people you know and trust.

In the coming weeks, you'll have two ways to engage with Arapahoe County Public Health:

- We're in the beginning stages of reaching out to businesses for **focus groups** which will explore your needs at a deeper level. We hope to learn from you how we can improve on the service you've had in the past. Register for a focus group by visiting <https://bit.ly/ACPH-RF>. We greatly appreciate your willingness to share your experiences.
- We anticipate holding a **virtual meeting** in mid-January where you can ask questions of Arapahoe County's incoming Environmental Health on what to expect in 2023.

Also included with this packet are some materials to make it easier for you to know who to contact and what to expect as well as new handwashing signs. If you need more copies or have other signage with the Tri-County Health Department logo that needs to be replaced between now and January, please email health@arapahoe.gov.

We look forward to serving you and Arapahoe County residents soon. See you in January!

Jennifer Ludwig
Public Health Director
Arapahoe County Public Health

Frequently Asked Questions

How do I renew my license and where do I pay my fees for 2023?

You'll receive a license renewal invoice from Arapahoe County Public Health in January. You'll be able to pay that invoice online at arapahoegov.com/health or by mailing your payment to our Environmental Health office in Greenwood Village. Your payment is due by **February 28, 2023**. Once we process your payment, we will mail your 2023 license within 3-4 weeks.

I usually receive an invoice in December, why will it be late, and will I be penalized?

There will be a delay in receiving your annual license renewal invoice. The change to a single-county health department requires Arapahoe County Public Health to make this one-timeshift on when you will receive your license renewal and invoice. We are limited in when we can send invoices until we are permitted to begin serving businesses and residents in 2023. Upon receiving your license renewal invoice, please adhere to the specified due date.

Who should I call in case of an emergency?

If your emergency occurs on or before **Dec. 31, 2022**, please contact Tri-County Health Department. Anytime on or after **Jan. 1, 2023**, you should call **303-795-HLTH (4584)**. Coordination between Tri-County Health Department and Arapahoe County Public Health is ongoing. We are working together to provide continuity in our public health response.

Is there anything we should do differently in day-to-day operations?

No. Continue as you have under Tri-County Health Department guidelines. Because regulations are not changing, you do not need to make changes to your operations.

When will I have my first inspection from Arapahoe County Public Health?

Our goal is to continue inspection schedules used by Tri-County Health Department, with additional inspections performed as deemed necessary by the inspector.

What other changes can I expect?

Arapahoe County Public Health is conducting focus groups with regulated businesses to learn about how we can better meet your needs in the future. We are interested in knowing more about what has worked well in the past and how we can make improvement for the future. Register for a focus group at <https://bit.ly/ACPH-RF>.

What fees will be lower with Arapahoe County Public Health?

Nearly all fees will be the same as what you paid Tri-County Health Department. Some small, unused or inapplicable fees will be eliminated, like those for photocopies and GIS mapping.

Will you make changes to regulations in the future?

Arapahoe County Public Health understands that changes in regulations mean extensive work for your business. At this time, there are no planned changes to regulations. If, in the future, changes become necessary, businesses will be notified well in advance and will have the opportunity to comment on proposed changes.

How will I contact a Tri-County Health Department employee I have been working with?

In January, it's best that you call **303-795-HLTH (4584)** or the Environmental Health phone number (which will be posted on our website). While many current Tri-County Health Department employees who have served Arapahoe County will be joining Arapahoe County Public Health, that is not always the case. Calling the main numbers will be the most efficient way of getting help, especially in the beginning of the transition to a single-county health department.

Who should I contact if trainings are necessary?

After **Jan. 1, 2023**, call **303-795-HLTH (4584)** or the Environmental Health phone number (which will be posted on our website) and we'll work with you to get the help you need.

Will this change affect my ability to open an additional business?

Requirements for opening a new business, food cart, etc. will be the same in 2023. If you have been working with Tri-County Health Department to open additional businesses, you'll continue that work with Arapahoe County Public Health. Any inspections and documentation you have already completed will be shared with Arapahoe County Public Health.



Register for a focus group



www.arapahoegov.com/health



303-795-HLTH (4584)