



**ARAPAHOE COUNTY**  
**COLORADO'S FIRST**

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## **MEDIA RELEASE**

### **Sheriff's Office Celebrates Our Public Safety Dispatchers**

The Arapahoe County Sheriff's Office is excited to be celebrating National Public Safety Telecommunicators Week from April 9 to April 15, 2017.

The Arapahoe County 9-1-1 Communications Center has about 30 staff members who work in our state-of-the-art Communications Center and provide an essential service to the community. In 2016, they answered more than 347,400 phone calls, including more than 91,200 9-1-1 calls. Their role in the Sheriff's Office is to receive and process those hundreds of thousands of calls. They are experts in prioritizing emergencies, coordinating resources and providing support to responding field personnel.

During National Public Safety Telecommunicators Week, we will celebrate the excellent job our dispatchers do on a daily basis. We will be featuring several of our dispatchers throughout the week on our Facebook page at [www.facebook.com/ArapahoeSO](http://www.facebook.com/ArapahoeSO). We hope you take the time to visit the page to learn a little bit about the voice that may be at the other end of the line if you ever have to call us.

### ***National Public Safety Telecommunicators Week Background***

In 1991, Congress proclaimed the second week of April to be dedicated to the men and women who serve as public safety telecommunicators. Since then, and increasingly for the past several years, public safety agencies nationwide have recognized the pivotal role played by police and fire dispatchers who use telephones, radios, computers and many other communications media to provide support to law enforcement, fire services and emergency medical services

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