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Arapahoe County conducts Citizen Survey February – March 2017

Give us feedback about your county government by completing a mail or online survey

LITTLETON, CO --- In February, 3,000 randomly selected households in Arapahoe County will be asked for their perceptions of their community and county government when they receive a copy of Arapahoe County's Citizen Survey in the mail.

Arapahoe County also is offering an online version of the survey to encourage residents who don't receive a survey but would still like to provide feedback about living, working and raising a family in Colorado's third largest county. To take the online survey, visit: bit.ly/arapahoe2017

Arapahoe County is conducting both a mail and online survey to determine citizen satisfaction with County services provided to more than 640,000 residents, as well as to find out citizen perceptions of their community.

The survey, which is being conducted by the National Research Center in Boulder, is a follow up to the County's survey that was conducted in 2014.

Information gathered from the survey will help Arapahoe County's leadership team (*Commissioners, Elected Officials, Department Directors and Deputies to the Elected Offices*) to determine if we are providing the most efficient and effective services to citizens; how citizens view the overall direction Arapahoe County is taking; and to get feedback on the County's Align Arapahoe priorities and goals.

"We encourage Arapahoe County residents to give us their feedback about the job we are doing and tell us what they view as their priorities for the county," said Commissioner and Board Chair Nancy Sharpe. "It's important for us to hear directly from our customers. We value their feedback and we plan to use the results of the survey to help us set our goals and initiatives for 2017 and beyond."

Households will be selected randomly and surveys will be evenly distributed among all five county commissioner districts, which will include both incorporated and unincorporated areas. Households selected will receive a pre-notification postcard beginning Feb. 22, followed by survey mailed the first week in March.

Those who receive the survey are asked to complete and return it as soon as possible. All survey responses are returned directly to the National Research Center for tabulation and participants remain anonymous.

Citizens with questions about the survey can call Andrea Rasizer, Communication Services Director, at 303-795-4284 or email arasizer@arapahoegov.com.

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