



Administration Building  
West Hearing Room  
5334 S. Prince St.  
Littleton, CO 80120  
303-795-4630  
Relay Colorado 711

Kathleen Conti, Chair Pro Tem, District 1  
Nancy Sharpe, District 2  
Jeff Baker, Chair, District 3  
Nancy Jackson, District 4  
Bill Holen, District 5

### **Study Session** **December 11, 2018**

The Arapahoe County Board of County Commissioners typically holds weekly Study Sessions on Monday and Tuesday. Study Sessions (except for Executive Sessions) are open to the public and items for discussion are included on this agenda. Agendas (except for Executive Sessions agendas) are available through the Commissioners' Office or through the County's web site at [www.arapahoegov.com](http://www.arapahoegov.com). Please note that the Board may discuss any topic relevant to County business, whether or not the topic has been specifically noticed on this agenda. In particular, the Board typically schedules time each Monday under "Committee Updates" to discuss a wide range of topics. In addition, the Board may alter the times of the meetings throughout the day, or cancel or reschedule noticed meetings. Questions about this agenda? Contact the Commissioners' Office at 303-795-4630 or by e-mail at [commissioners@arapahoegov.com](mailto:commissioners@arapahoegov.com)

#### **Study Session Topics**

**10:30 A.M. Administrative Meeting - Shannon Carter (BoCC Conference Room)**  
*Board of County Commissioners*

#### **Break**

**1:00 P.M. \*Long Range Budget Committee - Ehlers Team Research Project (WHR)**  
Review of the progress and results of the Ehler's team's research work during 2018 regarding community awareness and knowledge of the County's programs, services, and issues

*Request: Information/Direction*

*Todd Weaver, Budget Manager, Finance*  
*Janet Kennedy, Director, Finance*  
*John Christofferson, Deputy County Attorney*

Documents:

[BSR - LRBC RESEARCH.DOCX](#)

**\* To Be Recorded As Required By Law**  
WHR - West Hearing Room

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If you need special accommodations, contact the Commissioners' Office at 303-795-4630 or Relay  
Colorado 711.  
Please contact our office at least 3 days in advance to make arrangements.*



**ARAPAHOE COUNTY**

COLORADO'S FIRST

## Board Summary Report

**Date:** November 30, 2018

**To:** Board of County Commissioners

**From:** Todd Weaver, Budget Manager

**Subject:** Long Range Budget Committee - Presentation of Research Work Conducted by the Ehlers Team

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### Request and Recommendation

The purpose of this study session is to review the progress and results of the Ehlers team's research work during 2018 regarding community awareness and knowledge of the County's program, services, and issues. The study session is informational and will cover a range of topics within the scope of work for the Ehlers team such as the results and findings from primary research, regional county analysis surrounding financing, citizen focus groups, and feedback from employees, stakeholders, and civic leaders. Discussion about future communication efforts will also be discussed.

### Background

As part of the Long Range Budget Committee's activities for 2018, the County engaged Ehlers Incorporated for a range of consulting services. These services included assisting with planning for the 2018 Leadership Workshop where County leaders discussed desired levels of service going forward. To assist the County as they consider the levels of service, the Ehlers team was engaged to conduct research on civic leadership, the attentive public and general public in Arapahoe County to gauge their viewpoints on County services and knowledge of specific facilities, projects, and services. The scope of work for the post-Leadership Workshop research projects extends from May through December. The Ehlers team that has been assisting the Long Range Budget Committee consists of Jim Harrington, Dan Hopkins, Floyd Ciruli, Michele Ames, and Sean Walsh.

### Links to Align Arapahoe

Researching community awareness of County programs, services, and issues and our understanding of their awareness can lead to improvement across all three of the County's main goals of Service First, Quality of Life, and Fiscal Responsibility.

### Discussion

The study session will cover the following topics and further information will be provided by the Ehlers team at the study session in the form of a presentation/slides as well as a written report to follow.

Arapahoe County Research Project Topics to be covered:

Description of the purpose and key research elements  
Overview of the primary research findings  
Regional county analysis related to public financing  
Citizen focus groups findings  
County employee feedback  
Stakeholder feedback on transportation, public safety and courts  
Civic leader interviews  
Pulse survey  
Communication efforts  
Citizen survey  
Research conclusions and discussion  
Next steps

Any further discussion or questions regarding the Ehlers team's research and conclusions will be determined by the BOCC during the study session.

**Alternatives**

This study session is informational and, as such, there is no decision for which an alternative is needed.

**Fiscal Impact**

There is no fiscal impact associated with this informational presentation of the Ehlers team's work during 2018.

**Approved By:**

Janet Kennedy, Finance Director  
John Christofferson, Deputy County Attorney