



Administration Building
West Hearing Room
5334 S. Prince St.
Littleton, CO 80120
303-795-4630
Relay Colorado 711

Kathleen Conti, District 1
Nancy Sharpe, District 2
Jeff Baker, Chair, District 3
Nancy Jackson, Chair Pro Tem, District 4
Bill Holen, District 5

Study Session July 2, 2019

The Arapahoe County Board of County Commissioners typically holds weekly Study Sessions on Monday and Tuesday. Study Sessions (except for Executive Sessions) are open to the public and items for discussion are included on this agenda. Agendas (except for Executive Sessions agendas) are available through the Commissioners' Office or through the County's web site at www.arapahoegov.com. Please note that the Board may discuss any topic relevant to County business, whether or not the topic has been specifically noticed on this agenda. In particular, the Board typically schedules time each Monday under "Committee Updates" to discuss a wide range of topics. In addition, the Board may alter the times of the meetings throughout the day, or cancel or reschedule noticed meetings. Questions about this agenda? Contact the Commissioners' Office at 303-795-4630 or by e-mail at commissioners@arapahoegov.com

Study Session Topics

10:00 A.M. Administrative Meeting - Timing And Priorities (BoCC Conference Room)

Board of County Commissioners

11:00 A.M. *Aurora Mental Health Center Annual Update (WHR)

Update to the Board of County Commissioners from the Aurora Mental Health Center

Request: Information/Direction

Kelly Phillips-Henry, Chief Executive Officer, Aurora Mental Health Center

Documents:

[AURORA MENTAL HEALTH CENTER COMMISSIONER MEETING 7.2.19.PDF](#)

Break

1:00 P.M. Arapahoe County Foundation, Inc. Meeting (WHR)

Meeting of the Arapahoe County Foundation, Inc., a separate legal entity that has been in place since 1985 to facilitate contributions of funds, property and/or services to programs designed or intended to promote the health, welfare and safety of Arapahoe County citizens

John Christofferson, Deputy County Attorney

*** To Be Recorded As Required By Law**

WHR - West Hearing Room

Arapahoe County is committed to making its public meetings accessible to persons with disabilities.

Assisted listening devices are available. Ask any staff member and we will provide one for you.

If you need special accommodations, contact the Commissioners' Office at 303-795-4630 or Relay Colorado 711.

Please contact our office at least 3 days in advance to make arrangements.

Aurora Mental Health Center

Arapahoe County Commissioner's Meeting

July 2, 2019

Updated Mission and Values

Our mission:

Deeply rooted in our diverse community, we deliver state-of-the-art care impacting emotional well-being and addiction recovery.

Our values are expressed through—

- ▶ Passionate caring
- ▶ Rising to the challenge
- ▶ Honoring and respecting all persons
- ▶ Believing in resilience
- ▶ Putting clients and community first

Fiscal Year 2019 by the Numbers

- ▶ Clients served- 21,222
 - ▶ 14,237, or 67%, are Arapahoe County residents
 - ▶ Of those, 63% have incomes below 100% of FPL, and 93% under 300%
 - ▶ 22% are indigent
- ▶ Value of services provided- \$57,168,345
 - ▶ Services to Arapahoe County residents valued at \$39,602,241
- ▶ Race/Ethnicity of clients from Arapahoe County
 - ▶ 3% Asian
 - ▶ 18% Black/African American
 - ▶ 6% Multiracial
 - ▶ 65% Caucasian, of which 30% identify as Hispanic

Services generously supported by Arapahoe County

▶ **Connect2Care** (Contribution: \$180,063)

Connect to Care (C2C) primarily addresses the issue of health and wellness, providing access to mental health therapy, groups, medication, outpatient substance use services as well as assistance with needs related to social determinants of health and connection to other human service resources.

- ▶ Served 2,876 individuals of which 2,073 (72%) are Arapahoe County Residents. 21% are reported as indigent.

▶ **East Metro Detox and Recovery Services** (Contribution: \$280,000)

East Metro Detox & Recovery Services primarily addresses the issue of crisis intervention, providing immediate access to withdrawal management services for intoxicated individuals 24/7/365. The program additionally supports health and wellness, providing connection to recovery support services and ongoing mental health and addictions treatment if needed.

- ▶ Served 2,777 individuals of which 1,756 or 63% are Arapahoe County residents. 28% document insurance status; of that group, 41% are indigent.

Fiscal Year 2019: Major Accomplishments

- ▶ Initiated and adopted a comprehensive strategic planning process with BOD and staff leadership.
- ▶ Implemented three critical technology platforms within a 4-month period.
- ▶ Updated and re-aligned organizational structure and reporting to enhance communication, collaboration, service delivery and administrative efficiency.
- ▶ Secured and sustained 60-days cash on hand.
- ▶ Implemented first ever Facilities Strategic Plan to optimize service access, improve service environments, and improve cash position
- ▶ Completed year one of our RAE contract (Medicaid) which now extends through 12/31/19 with a reconciliation period in February 2020 for FY19.
- ▶ Negotiated subcontractor agreement with Signal to continue providing robust range of crisis services in our community while remaining cost-neutral. Clients consistently report high levels of satisfaction across modalities.

Fiscal Year 2020 Growth and Development

- ▶ Focus on customer experience: *Provider of Choice*
- ▶ Adding positions to increase administrative support and efficiency and better meet community needs, including increased school-based staff and Substance Use Disorder treatment expansion.
- ▶ Focus on staff overall experience and compensation: *Employer of Choice*
- ▶ Continue facility strategic plan implementation
- ▶ Maximize current funding streams
- ▶ Analyze all lines of business based on fee-for-service payment model
- ▶ Prepare for competition and value-based contracting
- ▶ Ensure that AuMHC and community mental health in general are well-represented in the development of the Colorado Behavioral Health Blueprint